











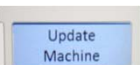
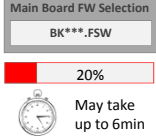

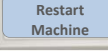
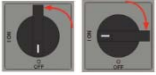


Install new User Interface Software (BKON Off)

- 1  Insert
- 2  START
- 3  Select
YES
- 4  Wait ca. 20 s
- 5  Remove
- 6  Select
OK
- 7  Turn OFF
Wait 20 Seconds
Turn ON
- 8  Enter Time and Date
Select the wrench icon
Time/Date






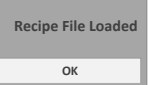



Install new Mainboard Firmware (BKON On)

- 1  Press & hold 5 seconds
- 2 Enter Passcode 4576
- 3  Insert
- 4  Update MB Firmware
- 5  Update Machine
- 6  Select file
Main Board FW Selection
BK***.FSW
20%
May take up to 6min
- 7  Remove
 Restart Machine
- 8  Turn OFF
Wait 20 Seconds
Turn ON



Update new Menu (BKON On)

- 1  insert
- 2  Select file
- 3  Update Recipe File
- 4  Select file
Recipe File Selection
DEMOM.BBP
MCNLU136.BBP
- 5  May take up to 30 sec.
- 6  Recipe File Loaded
OK
- 7  Remove
- 8  Turn OFF
Wait 20 Seconds
Turn ON

Error Messages on User-Interface

Error Code	Possible Cause	Solution
Brew Chamber Glass	Brew Chamber not installed correctly	1. Remove and reinstall Brew Chamber.
		2. Call for service
Chamber Not Sealed	Purge valve may be stuck open or clogged with debris.	1. Poke purge valve with purge valve tool. Run Manual Rinse cycle to flush out debris. Try a different purge valve or brew handle.
		2. Make sure brew handle and basket are in place and free of debris.
	Brew Chamber not sealed.	3. Make sure locking handle is down and locked in place.
		4. Call for service
Brew Handle	Brew Handle not detected	1. Make sure brew handle and basket are in place when brewing.
		2. Call for service.
Temp. Sensor	Temperature check failed	1. Restart machine and try again.
		2. Call for service
Flow Meter	No water flow detected	1. Check supply water
		2. Make sure drain from tower and drain from WVCS are not connected to each other. Both should be connect to store drain.
	Air in water lines	3. Cycle power and allow machine to reboot, purging air from lines. Repeat up to 4 times.
		4. Call for service

General Trouble Shooting

Malfunction	Possible Cause	Solution
User Interface not on	Main power off	1. Check power cord and breaker
	Communication cable disconnected	2. Check connection on tower and WVSC.
		3. Call for service
Water leak	Leak Between Tower and WVSC	1. Check water line connections
	Drain lines leak	2. Check drain line connections on Tower, WVSC and store drain.
	Leaking from inside WVSC	3. Call for service
Did not purge drink	Purge valve is stuck in the closed position	1. Use manual purge or remove purge valve, per instructions using purge valve tool. Once valve is removed, use manual purge.
		2. Punch with purge valve opener from inside brew handle.
		3. Try a different purge valve. Call for service
Purge or dripping during brew cycle	Debris in purge valve	1. Use purge valve tool to remove debris from purge ball.
	Purge valve spring has become too weak	2. Replace purge valve.
		3. Call for service
Beverage level is incorrect	Corrupt recipe	1. Try a different recipe in the same size
	Flowmeter malfunction	2. Call for service
Consistent poor beverage quality	Wrong amount of tea / coffee	1. Check recipe and product measurement
	Poor incoming water quality	2. Make sure incoming water is in spec.
	Corrupt recipe	3. Check recipe
	Chamber was locked during startup (result in calibration error)	4. Restart machine and make sure brew basket and handle are not installed during start up.
	Beverage too hot or cold	5. Check recipe
6. Call for service		

